



## Deloitte and Infor

*Move beyond on-premise ERP—position your healthcare network for efficiency, innovation, and growth—with cloud.*

Shifting from heavily customized ERP installations to enhanced cloud software is a game-changer. It can help deliver a more dynamic experience for your employees, for both clinical staff and support resources. Additionally, a move to cloud can shift your people's energies from technology maintenance to continuous innovation. From there, you can generate more efficiencies, unleash value, and grow your patient care network.

More specifically, you can better support patient-centered services and individualized care by continually enhancing the way your organization manages your workforce, finances, supply chain, and other essentials. Infor's CloudSuite Healthcare ERP solution has the provider-specific DNA to drive these enhanced processes. Even better, Infor's stream of frequent enhancements helps keep you moving forward.

But attaining this level of continuous innovation takes more than technology—it requires a clearly defined path and closely managed organizational change. And that change needs to be coordinated among both your support and patient care staff, facilities, and many other stakeholders across the network.

While this can be challenging, Deloitte can be the trusted resource that guides you through your journey and instills the resilience needed for constant improvement.

As Infor's leading global systems integrator (GSI), we draw on decades of experience and healthcare industry knowledge to help you confidently move away from the on-premise customizations that can sap productivity and hinder innovation.

With demonstrated success in process transformation and Infor implementations, as well as recognized leadership in healthcare consulting, we have the experience and capacity to manage change, address and mitigate risks, drive rapidly to value, and deliver to your timeline. You can count on our knowledge and dedication—from start to finish—as you transform your enterprise for success in the cloud.

Paired with Infor's industry-leading multi-tenant cloud ERP, human capital management (HCM), and workforce management (WFM) solutions, you can achieve the digital transformation that equips you to meet your challenges and opportunities, today and in the future.

### Industry leaders, tightly aligned

Deloitte is:

-  One of America's best management consulting firms<sup>1</sup>
-  A globally recognized systems integrator
-  Ranked first as a global leader in breadth and depth of workforce management consulting capabilities<sup>2</sup>
-  Recognized as Infor's 2019 WFM/HCM Partner of the Year
-  A leader in process transformation across industry sectors, including healthcare, manufacturing, HR, financial services, and the public sector

Infor is:

-  A global leader in business cloud software specialized by industry
-  A key enabler of change for over 65,000 customers in more than 150 countries
-  The enterprise leader for healthcare delivery networks, supporting 18 of the 25 largest organizations

<sup>1</sup>Forbes, America's Best Management Consulting Firms 2019.

<sup>2</sup>ALM Intelligence; Workforce Management Consulting 2019.

## Transforming for value through a streamlined path to the cloud



A newly formed health network needed to consolidate its systems. Deloitte implemented Infor CloudSuite v11 for finance, supply chain, and HR/payroll/WFM, integrated it with other systems, and trained the network's 5,000 employees. The result was better data quality, in-sourced payroll processing, and numerous process efficiencies.



A health system with 600 facilities, 45,000 associates, and more than 15,000 physicians across four countries selected Deloitte to implement Infor's ERP solution in a multi-region rollout, allowing it to expedite supply chain processes and reporting, deliver a more robust employee experiences, as well as achieve standardization throughout the network.



A 40-hospital health system needed to replace its timekeeping and scheduling system. With Deloitte's guidance and Infor's workforce management software, the health network is on track to enjoy a fully-integrated Infor solution.

## Deloitte delivers with Infor like no one else



Standing on knowledge and experience  
We draw on deep healthcare industry experience to deliver a complete, scalable digital business transformation that can help you capitalize on Infor's cloud solutions, accelerate innovation, and capture greater efficiency and productivity.



Driving change management  
As a leader in business transformation consulting, we cultivate trust with both your clinical and your operational user community, while engendering the confidence and commitment your people need to help them adapt and become successful with the new way of working.



Leading digital transformation  
Our agile, provider industry-leading approach to ERP implementations can help you refine and enhance your finance, supply chain, HR, payroll, and WFM digital processes across your enterprise, enabling greater agility and confidence as you realize the benefits in Infor's cloud solutions.



Delivering specialists and resources  
Our global delivery model can provide on- and off-shore professionals to create implementation efficiencies for organizations of any size, from an enterprise serving regional customers to a global firm doing business across multiple regions.

## Transformation tailored to the goals of your enterprise

We know how to position your patient care network for success in the cloud with Infor. Whether yours is a regional network or global health system operating in numerous countries, our Sustainment Labs can help prepare your workforce to support and sustain Infor's digital applications after implementation. During implementation, we deliver critical education in the areas of governance, organization and workforce efficiencies, process and delivery, and service technology.

Our healthcare implementation accelerators are tailored to your specific needs, helping expedite your time to value. We also understand how Infor's cloud software can work with, or even enhance, your existing on-premise ERP solutions. From building the business case to achieving last-mile functionality, we can help you transform to capture the most value from your Infor investment.

## Ready to start your digital transformation?

Please get in touch! We're eager to learn more about your business goals and challenges and are excited to share how we can help you confidently and rapidly move to cloud with Infor.

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